

POLYGOOD BY THE GOOD PLASTIC COMPANY 10-YEAR LIMITED PRODUCT WARRANTY

Interior applications only

WARRANTY COVERAGE

1. This limited warranty applies exclusively to the original owner of a permanent interior installation made with Polygood sheets. This warranty is only for interior surfaces, structures and decorative vertical applications.

If the installation fails due to a manufacturing defect of the Polygood original product used to make the installation (as determined by The Good Plastic Company) during the first ten (10) years after purchase of the installation, The Good Plastic Company will repair or replace the Polygood panel/s in accordance with the conditions of this warranty.

This is a product only warranty, not a fabrication and/or installation warranty.

WARRANTY EXCLUSIONS

2. This warranty does NOT cover:

- A.** Any damage(s) caused by improper or inadequate use, care or maintenance.
- B.** Installation and/or operation outside Polygood by The Good Plastic Company's data sheets, fabrication guidelines and specifications, including any outdoor installation and/or use.
- C.** Physical, chemical or mechanical abuse, i.e. any use of the installation that is unreasonable considering the normal and expected uses of such installation in a residence or installation, and includes, but it not limited to, damage from vandalism, use of improper cleaning solutions, leaving substances such as bleach or drain cleaner on the product without prompt cleaning, the dropping of heavy objects on the surface, or product which has not been maintained in accordance with the The Good Plastic Company's guidelines.
- D.** Damage from exposure to excessive heat or a heat source onto the product.
- E.** Installations not made in accordance with the fabrication guidelines in force at the time of installation/supply or improper installation site preparation or maintenance.
- F.** Faulty or incorrect fabrication or installation or issues resulting therefrom, such as, but not limited to, joint failure, insufficient structural support and incorrect expansion gaps.
- G.** Damage arising from insufficient structural support or movement.
- H.** Damage caused in whole or in part by inadequate architectural and engineering design.
- I.** Damage caused by an Act of God (such as weather effects or fire).
- J.** Installations that have been excessively moved or transported from their original place of installation.
- K.** Any use or maintenance of Polygood not in accordance with the use and care instructions advised by The Good Plastic Company.
- L.** Scratches and ordinary wear & tear.

REPAIR OR REPLACE; WARRANTY SERVICE

3. When a claim is valid under this warranty, The Good Plastic Company will provide a replacement product. It may be determined, solely at the discretion of The Good Plastic Company or its appointed representative, that a repair will be performed instead of providing a replacement product. It is understood that The Good Plastic Company has no obligation whatsoever to perform such repair, but may, at its option, elect to do so. In such event The Good Plastic Company or its appointed representative will perform the necessary repair, including cost of labour in the actual performance of the repair of the product. Any other costs associated with or arising from the repair will be the responsibility of the owner.

4. If any repair or replacement of your Polygood installation is made under this warranty, this warranty will continue from the original date of purchase of the installation.

5. To request service under this warranty, please contact directly the source from which you purchased your Polygood product promptly following discovery of an alleged defect. Proof of purchase in the form of an invoice clearly showing the date of purchase needs to be submitted with the claim in order to qualify for repair or replacement under this warranty. No installation invoice will mean no coverage.

7. Prior to any replacement or repair of Polygood, The Good Plastic Company reserves the right to inspect, or have its duly appointed representative inspect, the alleged defective Polygood product and structure into which it was installed, or to request you to perform such inspections and/or tests and forward the results thereof to The Good Plastic Company or its duly appointed representative.

8. Any replacement or repair of Polygood needs to be first authorised in writing by The Good Plastic Company or its duly appointed representative. You shall reasonably cooperate with The Good Plastic Company or its representatives in their efforts to perform their obligations under this warranty.

OTHER TERMS AND CONDITIONS

9. Non-transferable warranty

This limited warranty extends only to the original owner of the installation made with Polygood and it is not transferable to the next owner or purchaser of installation or structure into which the product was installed.

10. Limitations of warranty

The foregoing is the only warranty made by The Good Plastic Company for Polygood. Neither The Good Plastic Company nor any of its third-party suppliers makes any other warranty of any kind, whether express or implied, with respect to Polygood. The Good Plastic Company and its third-party suppliers specifically disclaim any implied warranties of merchantability or fitness for a particular purpose except as expressly stated herein. No representative, dealer or any other person is authorised to make or makes any warranty, representation or promise on behalf of The Good Plastic Company with respect to Polygood.

11. Limitations of liability

Except for the obligations specifically set forth in this warranty, in no event shall The Good Plastic Company be liable for any direct, indirect, special, incidental, or consequential damages or for any loss of profits, savings or revenues, business interruption or loss of use arising out of or in connection with the sale, use or inability to use Polygood, whether based on contract, tort, or any other legal theory and whether advised of the possibility of such damages. Laws, and building and safety codes governing the design, engineering and construction of installations vary widely. The Good Plastic Company assumes no responsibility or obligations with respect to the selection of product for the installation or the design, engineering and construction of the installation.